How to Maintain Your STEP System Filter (November 2, 2025)

Since Division 12 was built over a number of years, there will be differences in systems from household to household. Here are the basic steps you can follow to service your filter quickly and correctly. It should be noted that your tanks do not have to be pumped to do this routing maintenance.

Locate and identify your STEP tank lids in your yard: You will likely find three of them: One for the pump, one for the 1,000-gallon solids tank, and one for the 1,000-gallon liquids tank. This page can help you better identify your tanks: https://canterwooddiv12step.org/page14/page/page7.php

Gather your supplies: You will need gloves, eye protection, the correct screwdriver or wrench to open your STEP tanks, and a garden hose with a spray nozzle.

Open your two 1,000-gallon storage tanks: Using your driver or wrench, open the solids tank and liquids tank.

Remove the filter: Inside the liquids tank, you will find a pipe with a system pre-filter inside it. Grab this filter by its handle (if applicable) and carefully lift it out of the pipe.

Rinse the filter: Take the pre-filter over to the solids tank, hold it over the tank, and using your garden hose, rinse it thoroughly, directing the debris into the solids tank.

Reinstall the filter: Once it's as clean as it's going to get, take it back over to the liquids tank and insert it back into the pipe, making sure it is seated correctly and that any arrow on the filter is pointing toward the exit of the tank.

Reseal your tanks: Install both lids to prevent anyone from falling in and to keep debris and water out. Secure both with your driver or wrench. Lids should be replaced if they are cracked or cannot be secured.

Clean up: Immediately wash your hands and change your clothes after the process is complete.